

TERMS OF SERVICE

Heartland Heritage Ventures LLC



Heartland Heritage Ventures LLC
Cultivating Purpose, Preserving Legacy

Terms of Service for Heartland Heritage Ventures LLC

Effective Date: July 25, 2026

1. Entity and Scope

These Terms of Service apply to all services provided by Heartland Heritage Ventures LLC, hereinafter referred to as "the Company." The Company operates under several trade names (DBAs), including but not limited to:

Heartland Heritage Consulting

Heartland Heritage Publishing

Beautifully Broken Ministries 3418

Any reference to "we," "us," "our," or "the Collective" in these Terms refers to Heartland Heritage Ventures LLC and all its associated trade names and business ventures. By accessing our website, booking our services, or interacting with our brand, you agree to be bound by these Terms.

These terms govern all services, products, and digital assets provided by the Company, including those operated under the following trade names (DBAs): Heartland Heritage Consulting, Heartland Heritage Publishing, Beautifully Broken Ministries 3418, and any other current or future business ventures operated by the Company (collectively, the "Ventures").

2. Nature of Services

The Company provides a diverse range of professional services, including but not limited to:

Consulting & Coaching: Strategic business and professional development. These are professional advisory services. Outcomes are not guaranteed, and clients are responsible for the implementation of strategies discussed. Consulting

Notarial Services: Impartial witnessing of document signings. Provided in accordance with Oklahoma State law. Clients are responsible for providing valid identification and ensuring document readiness.

Retail & E-commerce: Purchases are subject to specific shipping, return, and refund policies outlined at the point of sale.

Ministry & Publishing: Content related to faith, memoir, and personal development.

Digital Products: Downloadable templates, guides, and professional toolkits.

The specific services provided to the Client shall be defined in the applicable Statement of Work (SOW), Membership Agreement, or Invoice.

2.1 Consulting Services: The Company acts as a strategic advisor. Services are focused on providing specific business frameworks, roadmaps, and general business solutions. The Company provides the "what" and the "how," and the Client is responsible for implementation based on Company recommendations.

2.2 Coaching Services: The Company acts as a professional development partner. Services are focused on facilitating the Client's personal growth, leadership capacity, and decision-making clarity through ongoing dialogue and accountability.

2.3 Professional Development Services: The Company provides educational resources, workshops, training modules, and skill-building programs. These services are designed to enhance the Client's knowledge, competencies, and professional capabilities through structured content and instruction.

2.4 Integrated Service (Combined): The Company provides a hybrid approach, delivering any combination of the above services (Consulting, Coaching, and Professional Development) to meet the Client's specific needs. This service is designed for clients requiring a comprehensive, multi-faceted approach to their business or personal growth.

2.1.1. Client Responsibility & Scope

2.1.2 Flexibility of Service: The Client may elect to engage the Company for one or more services. The nature of the engagement is determined at the commencement of the project and may be modified upon mutual written agreement.

2.1.3 Implementation Disclaimer: In Consulting, Professional Development, and Integrated engagements, the Company provides strategic roadmaps and educational content. The Client acknowledges that the Company is not responsible for the execution of these roadmaps or the application of educational content unless explicitly stated in a separate SOW. The Company's role

is to advise, facilitate, and educate; the Client maintains full control and responsibility for their business operations and final decisions.

3. Fees and Payment

3.1 Flat-Fee Billing: For membership packages and professional services, fees are billed on a flat-fee basis as outlined in your specific SOW, Invoice, or Membership Agreement.

3.2 Payment Terms: Invoices are due upon receipt or according to the schedule specified. Late payments may incur interest as permitted by law.

3.3 Non-Refundable Policy: Unless otherwise stated in a specific project contract, all fees for digital products and professional services are non-refundable once the service or access has commenced.

3.1.1 Retainer Disclaimer

3.1.2 Nature of Retainer: A retainer fee is a non-refundable payment made to secure the Company's availability, priority status, and commitment to the Client's project for a specified period. The retainer guarantees that the Company will reserve time and resources for the Client.

3.1.3 No Guarantee of Outcome: The payment of a retainer does not guarantee a specific business result, outcome, or project completion date. It secures the Company's professional services and attention to the Client's needs as outlined in the Statement of Work (SOW).

3.1.4 Unused Hours/Services: Unless otherwise agreed in writing, hours or services not utilized within the retainer period do not roll over to subsequent periods.

3.1.5 Termination of Retainer: Either party may terminate a retainer agreement with 30 days' written notice. In the event of termination, the Client is responsible for payment for all services performed up to the date of termination. The retainer fee for the current period remains non-refundable.

4. User Conduct

You agree to use our services and website only for lawful purposes. You shall not:

Use the site to transmit any material that is harmful, threatening, or illegal.

Attempt to gain unauthorized access to our systems or the private client portals of other users.

Copy, distribute, or misuse our proprietary content, including our frameworks, coaching materials, or published works.

5. Intellectual Property

All content on this website, including text, graphics, logos, and the underlying methodologies of our consulting and coaching frameworks, is the property of Heartland Heritage Ventures LLC. You may not reproduce or distribute any of our materials without our express written consent.

6. Disclaimer of Warranties

Our services are provided on an "as is" and "as available" basis. While we strive for excellence, we make no warranties, express or implied, regarding the accuracy, reliability, or completeness of the information provided through our consulting or coaching services.

7. Limitation of Liability and Disclaimer

Heartland Heritage Ventures LLC, its owners, and affiliates shall not be liable for any direct, indirect, incidental, or consequential damages resulting from your use of our services, website, or reliance on any professional advice provided.

7.1 General Disclaimer: Services and products are provided "as is" for educational and informational purposes. The Company makes no guarantees regarding financial or personal outcomes.

7.2 Consulting & Coaching: The Company is not responsible for business decisions made by the Client.

7.3 Notary Services: The Company acts strictly as an impartial witness. We do not provide legal advice, nor do we verify the accuracy of documents being notarized. Liability is strictly limited to the extent permitted by state law.

7.4 Ministry & Publishing: Faith-based content is for personal reflection and does not constitute professional, psychological, financial, or legal advice.

7.5 Liability Cap: To the maximum extent permitted by law, the Company's total liability for any claim arising from these services shall not exceed the total fees paid by the Client to the Company in the 6 months preceding the claim.

8. Confidentiality

Both parties agree to protect the proprietary information. The Company will safeguard your business data, and you agree to protect the Company's proprietary methodologies and trade secrets.

9. Termination of Service

We reserve the right to terminate or suspend access to our services, including coaching retainers or consulting engagements, at our sole discretion, without notice, for conduct that we believe

violates these Terms or is harmful to our brand or other users.

10. Governing Law

These Terms of Service shall be governed by the laws of the State of Oklahoma. Any disputes arising from these Terms shall be handled exclusively in the courts located in Oklahoma County, Oklahoma.

11. Modifications

We reserve the right to modify these Terms of Service at any time. Your continued use of our website or services after such changes constitutes your acceptance of the new Terms.